

READ HOUSE NEWSLETTER NOVEMBER 2022

Welcome to the new Read House Newsletter! Here you will find a roundup of events and reminder of events to come

CHRISTMAS PARTY FUN!

This is a reminder that our Christmas party will take place on Sunday 4th December 3-5 pm.

Expect a grand buffet, entertainment, and drinks!

Remember to RSVP by Sunday 20th November!



VACCINATIONS

We are pleased to report that the Covid booster and flu vaccination have been administered. We wish to thank all that have helped by returning your consent as required. Here's to a healthy Autumn and Winter.





FROM THE MANAGER'S DESK

Hello,

I hope that you will enjoy receiving these Newsletters aimed to keep you up to date with all that is happening at Read House.

We have had some changes with job titles to better represent the work that they do. Our Care Team are now the Wellbeing Team, as their focus is on the overall wellbeing of our residents, providing holistic care which goes over and above fulfilling people's basic needs. Our Senior Carers are now known as Duty Managers, as their focus is on managing the team and co-ordinating everything that happens during the day or night. Our Housekeeping Team are now the Daily Team, as this is a term that means something to our residents.


Our Nourish care planning system has now been extended to record all the work the Daily and Maintenance Teams do and will soon include the Kitchen Team as well. This gives us joined up working across all the teams and means that communication and oversight is simple and effective.

Friends & Family can have access to the Nourish records for their person, just ask the Duty Manager when you visit or call or email Rana or Elaine for more information.

Please read the visiting procedure carefully. We are still mindful that infections are out there, and we wish to protect our staff and residents as much as we can.

Hoping to see you at the Christmas Party.

Very best wishes



T. Nightingale

VISITING

1. There is no limit to the number of visitors each resident can have, but we do ask that you exercise discretion and avoid too many people visiting at one time.
2. It is not necessary to book an appointment for a visit however, we do request that you phone and give at least **one hour's notice** prior to arrival; this allows us to check that your visit does not clash with any other appointments and gives time for your loved one to prepare for your visit.
3. Only visitors providing personal care should take an LFD test before visiting.
4. To comply with fire regulations, visitors should complete online check-in on arrival at the front door and online check-out on departure.
5. On arrival you will be met by one of our Duty Manager team who will accompany you to the designated visiting area. At this time, they can also answer any questions you may have.
6. Visits can take place in private in the lounges, the garden, or the ground floor visiting room. Visitors can take residents out of the home. We discourage visiting in bedrooms unless the resident is considered nearing end of life or is unwell. Only the Manager or Care Manager can agree to a visit in the bedroom.
7. Visitors are permitted to greet with a hug and/or kiss and say goodbye in the same way. Handholding is permitted throughout the visit, but we would ask that visitors remain as far as practical away from their loved one.
8. Due to the recent increase in infections of Covid-19 both locally and nationally a mask or visor must be worn immediately upon arrival and remain in place throughout the duration of the visit. Masks / visors should only be removed once visitors have exited the building.
9. Visitors are permitted to hand gifts, flowers, etc. directly to a resident – there is no requirement for items to be “quarantined”.

FURRY FRIENDS

We have had visits from our favourite dogs! Dudley comes in each Wednesday to visit residents and Brook, who belongs to Juliet, comes to see us regularly also. Residents really enjoy visits from animals! It evokes memories, prompts conversation and makes them smile!



CROWNING GLORY

We have welcomed a new hairdresser, Abby, to Read House. Abby will work alongside Dawn to ensure that we always have one of our regular hairdressers available for residents.



STAFF TRAINING

Our staff have all recently undertaken training. For some, this was refresher training and others were learning for the first time as new recruits! We like to ensure our staff are kept up to date with the latest changes in policies and procedures

